

HEALTH & SAFETY CHARTER

HB BÉRARD HOSTELLERIE



HÔTEL - RESTAURANT - SPA
BASTIDE DES SAVEURS

The Hostellerie Bérard & Spa team is truly delighted to welcome you. Thank you for your loyalty and trust.

In addition to the standard health & safety regulations imposed by our profession, we have put a special protocol in place dedicated to today's exceptional situation, in accordance with current French government recommendations.

The wellbeing and safety of our guests and staff are, of course, our absolute priority.

DISCOVER OUR HEALTH & SAFETY CHARTER AND ENJOY A SAFE STAY WITH US



Our Covid-19 adviser has adapted the government recommendations to our hotel and is in charge of ensuring they are applied and updated to welcome you in the very best conditions.



Our team is trained to strictly apply current special procedures and safety measures. All staff wear a mask or shield.



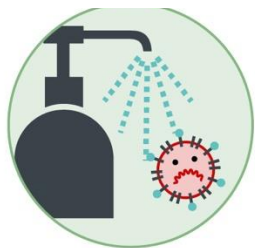
We display Health & safety recommendations everywhere they are useful. Hand sanitizer is at your disposal in communal areas.



We have implemented **physical distancing** using arrows, one-way systems, etc. without disturbing the comfort of your stay.



Our **health & safety protocols** have been reinforced, especially regarding **frequent points of contact** (door handles, light switches, lift buttons, etc.).



We use cleaning products that are efficient against Covid-19 and eco-friendly where possible.



We recommend **online booking and payment** and receiving your bill by email.



Your room and bathroom are thoroughly cleaned and disinfected. Bed and bathroom linen is washed at a high temperature in accordance with government recommendations. Welcome products and extra pillows are available from Reception.



Masks are obligatory for guests entering the establishment and in communal areas when moving around (toilets, reception, etc.)



The best proof of our commitment: you will see us taking care of you and your environment all day long!

Thank you and we wish you a delightful stay with us!
The Bérard Family & Team